Docket No. 01-033

## Declaration and Power of Attorney For Patent Application English Language Declaration

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

METHOD AND APPARATUS FOR ENTERT	TAINING CALLERS IN A QUEUE	
the specification of which		
(check one)		
☑ is attached hereto.		
★ was filed on October 9, 2001	as United States Application No	. or PCT International
Application Number 09/973,581		
and was amended on		
	(if applicable)	
I hereby state that I have reviewed and including the claims, as amended by any		identified specification,
I acknowledge the duty to disclose to the known to me to be material to patenta Section 1.56.	e United States Patent and Trademark ability as defined in Title 37, Code of	Office all information Federal Regulations,
I hereby claim foreign priority benefits Section 365(b) of any foreign application any PCT International application which of listed below and have also identified below inventor's certificate or PCT International on which priority is claimed.	n(s) for patent or inventor's certificate designated at least one country other tow, by checking the box, any foreign a	, or Section 365(a) of han the United States, pplication for patent or
Prior Foreign Application(s)	•	Priority Not Claimed
(Number) (Country)	(Day/Month/Year Filed)	<b></b>
(Number) (Country)	(Day/Month/Year Filed)	
(Number) (Country)	(Day/Month/Year Filed)	

I hereby claim the benefit under application(s) listed below:	35 U.S.C. Section	119(e)	of a	any	United	States	provisional
(Application Serial No.)	(Filing Date)	·					
(Application Serial No.)	(Filing Date)				•		
(Application Serial No.)	(Filing Date)	.,,					

I hereby claim the benefit under 35 U. S. C. Section 120 of any United States application(s), or Section 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. Section 112, I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, C. F. R., Section 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:

09/657,338	September 7, 2000	Patented
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
09/434,477	November 5, 1999	Patented
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
08/826,930	April 8, 1998	Patented
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)



22927

Send Correspondence to:



22927

PATENT\_TRADEMARK OFFICE

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Full name of sole or first inventor

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Sole or first inventor's signature

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Eighth inventor's signature			Date	;
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Ninth inventor's signature			Date	
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Full name of tenth inventor, if any				
			Date	
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Full name of tenth inventor, if any  Tenth inventor's signature			Date	
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